

POLICY OF THE VERTECH DISTRIBUTION COMPANY INC.

TERMS :

These terms and conditions of sale may be subject to periodic modifications at the sole discretion of DISTRIBUTION VERTECH.

The buyer agrees to be bound by the conditions when placing an order to purchase products from DISTRIBUTION VERTECH

ORDERS :

The minimum order is \$50.00 excluding taxes for pickup.

TELEPHONE ORDERS:

Please call us at 514-447-7989.

If possible, please provide VERTECH product numbers when ordering.

Orders can be placed Monday to Thursday, between 7:30 a.m. and 4:00 p.m. and Friday between 7:30 a.m. and 2 p.m.

Schedule subject to change depending on holidays.

EMAIL ORDERS:

Orders can be emailed 24 hours a day, 7 days a week

Either: celine@distributionvertech.com
marie@distributionvertech.com
patricia@distributionvertech.com

PICK UP ORDERS:

DISTRIBUTION VERTECH authorizes pick-ups at our warehouse; in order to avoid waiting; You can inquire with our customer service to schedule a pickup time. Orders are processed the same day and customer service can notify you when the order is ready for pickup.

DELIVERIES:

Orders may be shipped prepaid and shipping charges added to your invoice

Transportation will be carried out prepaid for an order of \$350.00 or more in the territory served by DISTRIBUTION VERTECH.

For delivery by our truck the minimum purchase is \$100.00

The cost of shipping is \$25.00 for an order under \$350.00

OUTSTANDING ORDERS:

If the product is overdue; the order form remains open and will be shipped prepaid by land or carrier.

If the backordered product is marked "PRODUCT ON DEMAND" on your order form, it will not be postage paid.

DELIVERY DELAY :

We aim to ship within 48 hours of receiving the order.

PAYMENT TERMS :

Net 30 days.

Payment by Visa credit card, Master card or electronic funds transfer.

DISTRIBUTION VERTECH reserves the right to withdraw or modify the payment terms from the buyer.
A 2% fee may be charged on balances older than 60 days.

Accounts past 45 days may be placed on hold until the overdue amount is paid.

BILLING DEADLINE:

Orders are invoiced on the shipping date.

MERCHANDISE RETURN :

An authorization to return goods confirmed by DISTRIBUTION VERTECH

The product will be inspected and the purchase made within the last 48 hours

An authorization form for the return of equipment confirmed by a representative of DISTRIBUTION VERTECH.

A 15% administrative fee will be charged for a return regarding a purchase within 30 days.

No returns will be accepted after 30 days.

Damaged parts or parts that have been installed cannot be returned

Cut parts, special "on request" parts and supplies with a shelf life cannot be returned.

ORDER ERRORS:

Please report any errors within 24 hours of receiving the order

PARTS TO FIND AND SAMPLES

If you do not see the product in our online catalog, you can contact our representatives and send us a precise photo of the part by email and we will be happy to carry out a search.

LOOKING FORWARD TO SERVING YOU